

# FM RIDE SOURCE



A directory of specialized transportation services in the Fargo-Moorhead metro area

FMridesource.com  
**701-476-5967**

*July 2015*



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## Development of FM Ride Source

The FM Ride Source Directory provides the metropolitan area of Fargo and West Fargo, North Dakota and Moorhead and Dilworth, Minnesota with a list of transportation services primarily for people with disabilities and people over age 60. All of the transportation services, including private transportation providers and government supported transit, are available to the public. This information is also available at [www.fmridesource.com](http://www.fmridesource.com).

The FM metropolitan area is a regional medical center and a hub of human and social services. The population needing access to these services is growing and transportation is an important part of living independently. This directory is designed to make it easier to find all of the specialized transportation options in one place.

FM Ride Source was first printed in 2010 in place of the Directory of Transportation Services published annually by Fargo-Moorhead Metropolitan Council of Governments (MetroCOG) since 1978. This is a joint mobility management project of Fargo-Moorhead Metro Area Transit (MATBUS) and MetroCOG. MATBUS is jointly operated by the Cities of Fargo and Moorhead. Any questions or comments may be directed to the MATBUS Mobility Manager at **701-476-5967**.

**The information in this directory may change between printings. It is best to contact the transportation provider for the most up to date information regarding their service.**

*While the cities of Fargo and Moorhead strive to make the information in this directory as timely and accurate as possible, the cities of Fargo and Moorhead make no claims, promises, or guarantees about the accuracy,*

*completeness, or adequacy of the contents of this document, and expressly disclaims liability for errors and omissions in the contents of this document. No warranty of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, or fitness for a particular purpose.*

*References in this directory to any specific commercial product, process, or service, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation, or favoring by the cities of Fargo or Moorhead.*

## **2-1-1**

We are pleased to partner with FirstLink to include 2-1-1 as a resource for people seeking a list of transportation options - as well as information on other community services - 24 hours a day/7 days a week.

**All you have to do is press 2-1-1** on your telephone and you will discover contact information for specialized transportation and health and human service providers in the area. 2-1-1 callers in North Dakota and Clay County, Minnesota will be connected to FirstLink HotLine, which provides confidential listening and support in addition to information and referral. You can call 2-1-1 anytime 24 hours a day/7 days a week. Explore the FirstLink database by clicking the Community Resources button at **[www.myfirstlink.org](http://www.myfirstlink.org)**.

**Contact information only** is provided when calling 2-1-1. *You will be responsible for calling the transportation provider if you want to arrange a ride to your destination.*

2-1-1 also offers Active Military member support, Veteran support and Military Family member support. In addition, call specialists are trained in crisis intervention. If you or someone you know is suicidal, please call the National Suicide Prevention Lifeline at 1-800-273-8255 (TALK).

## **Community Resources for Information, Outreach, and Advocacy**

### **Freedom Resource Center for Independent Living:**

People with disabilities in the FM area and throughout the surrounding ND/MN region, call 701-478-0459. Ask about home ramp building programs and other resources in the metro area.

### **Lakes and Prairies Community Action Partnership:**

Moorhead and Dilworth senior citizens, call 218-291-5857.

**Valley Senior Services:** Fargo and West Fargo senior citizens, call 701-293-1440.

## Anytime Transportation

**Contact:** 701-232-3322  
Mon-Fri, 7:00am - 5:00pm

**Service Hours:** Mon-Thu, 5:00am - 9:00pm  
Fri, 5:00am - 6:00pm  
Sat, 5:00am - 5:00pm  
24-hour stretcher service  
Scheduled wheelchair\*

**Purpose:** Non-emergency stretcher and wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

**Eligibility Requirements:** None.

### Cost of Ride

Metro Area	
One-way	\$20.00
Round trip	\$40.00
Hospital discharge	\$30.00
Out of town	\$20.00 + \$2.50/mile
ND Medicaid	Yes
MN Medicaid	Yes
Cost for PCA	None

**Vehicle Type:** Vans with ramps and stretcher vans.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages.

\* Rides need to be scheduled before 5:00pm Mon-Fri.

### CareAVan

**Contact:** 701-235-6699 or 800-500-6699  
24 Hours a Day, 7 Days a Week

**Email:** careavan2626@gmail.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Non-emergency stretcher and wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

**Eligibility Requirements:** None.

#### Cost of Ride

Metro Area Wheelchair User Trip	
One-way	\$20.00
Round trip	\$40.00
Metro Area Stretcher Trip	
One-way	\$60.00
Round trip	\$120.00
Out of Town Wheelchair User Trip	\$20.00 + \$2.50/mile
Out of Town Stretcher Trip	\$60.00 + \$2.50/mile
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None

**Vehicle Type:** Mini Vans with ramps and stretcher only vans.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Assistance to/from rider's location within the building and assistance with packages.

**Other:** Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information.*

## FM Mobility Care

**Contact:** 701-235-5450  
24 Hours a Day, 7 Days a Week

**Website:** [www.fmmobilitycare.com](http://www.fmmobilitycare.com)

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Non-emergency wheelchair and stretcher transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

**Eligibility Requirements:** None.

### Cost of Ride

One-way	\$20.00
Round trip	\$40.00
Out of town trips	+ \$2.33/mile
ND Medicaid	Yes
MN Medicaid	Yes
Cost for PCA	None
Cost to bring one guest	None

**Vehicle Type:** Vans with wheelchair lifts.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages. Drivers do not assist with stairs.

**Other:** Deliver empty wheelchair, scooter or oxygen tank to passenger. *Please call for more information.*

### Handi-Wheels Transportation

**Contact:** 701-232-3231  
Mon-Fri, 9:00am - 5:00pm

**Email:** [tonna@handi-wheels.org](mailto:tonna@handi-wheels.org)  
Mon-Fri, 9:00am - 5:00pm

**Website:** [www.Handi-Wheels.org](http://www.Handi-Wheels.org)

**Service Hours:** Mon-Fri, 6:00am - 6:00pm  
Sat, 3:00pm - 6:00pm

**Purpose:** Non-emergency wheelchair transportation service and ND Medicaid transportation.

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

**Required Notice:** Reservations are required by noon the day before the scheduled ride. Rides scheduled for Monday must be called in by noon Friday.

**Eligibility Requirements:** *Regular Ride or Medical Ride:* Passenger must have a physical, cognitive, or emotional disability. *Medicaid Ride to Access Medical Care:* Rider must be Medicaid eligible. Rides are provided free-of-charge to the passenger and Medicaid is billed on their behalf. If there is client recipient liability, the passenger will be billed \$15 per trip.

## Cost of Ride

Regular One-way	\$11.00
Regular Round trip	\$22.00
Non-Medicaid Medical	
One-way	\$15.00
Round trip	\$30.00
ND Medicaid	Yes
MN Medicaid	No
Cost for PCA	None**

\*\* Only one personal care attendant allowed per passenger.

**Vehicle Type:** Vans with wheelchair lifts. Weight limit for lift is 600 pounds.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location and assistance with packages.

### Lakes Medi-Van Inc.

**Contact:** 218-847-1729  
24 Hours a Day, 7 Days a Week

**Email:** dlmedivan@hotmail.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** To service people with disabilities.

**Type of Service:** Non-Emergency medical transportation.

**Required Notice:** 24 Hours Notice.

**Eligibility Requirements:** No paperwork if Private Pay. If Medical Assistance, need authorization.

**Cost of Ride**

Fargo-Moorhead and Rural MN Wheelchair	
One-way	\$25.00 + \$3.10/mile
Round trip	\$25.00 + \$2.10/mile
7 County Twin Cities Metro Area Wheelchair	
One-way	\$35.00 + \$3.10/mile
Rount trip	\$35.00 + \$2.20/mile
After Hours Trip	\$45.00 + #3.10/mile (each way)
Fargo-Moorhead and Rural MN Stretcher	\$70.00 loading fee + \$20 attendant fee + \$3.10/mile
7 County Twin Cities Metro Area Stretcher	\$80.00 loading fee + \$30 attendant fee + \$3.10/mile
ND Medicaid	Stretcher Only
MN Medicaid	Yes
Cost for PCA	None

**Vehicle Type:** Mini-Vans with lifts and ramps.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Door-thru-door assistance.

### MATBUS Fixed Route

**Contact:** 701-232-7500  
Mon-Fri, 6:00am - 11:15pm  
Sat, 7:00am - 11:15pm

**Email:** [transit@matbus.com](mailto:transit@matbus.com)

**Website:** [www.matbus.com](http://www.matbus.com)

**Service Hours:** Mon-Fri, 6:15am - 11:15pm  
Sat, 7:15 am - 11:15pm

**Purpose:** Buses that travel on predetermined or fixed routes on regular schedules in Fargo, West Fargo, Moorhead and Dilworth.

**Type of Service:** Public Transit System.

**Required Notice:** Printed and online bus schedules identify when the buses will be on specific routes.

**Eligibility Requirements:** Discount fare available for people with disabilities, people age 60 and older, and Medicare card holders. Show the driver a Medicare card (red, white and blue card) or a MATBUS special user card for a discounted fare.

Applications for a special user card are available online or at the MATBUS Ground Transportation Center (GTC) located at:

502 NP Ave  
Fargo ND 58102  
Call: 701-232-7500

Free rides for veterans with a "Service Connected" picture ID.

## Cost of Ride

Adult single ride	\$1.50
Adult 30 day pass	\$40.00
Discount single ride	\$0.75
Discount 30-day Pass	\$26.00
Youth single ride	\$0.75
Child (birth to preschool)	Free w/ adult
Disabled veterans	Free <sup>***</sup>
NDSU, MSUM, MSCTC, and Concordia U-Pass	Free <sup>***</sup>
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None <sup>****</sup>

<sup>\*\*\*</sup> Must have "Service Connected" or current college I.D.

<sup>\*\*\*\*</sup> If determined necessary by a medical professional. Approval for a PCA must be designated on the rider's special user card.

**Vehicle Type:** Buses with ramps and wheelchair securements.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Required to secure wheelchair or scooter in the bus. Will call out stops and main intersections over the internal loudspeaker upon request.

### **MAT (Metro Area Transit) Paratransit**

- Contact:** 701-235-4464  
Mon-Fri, 8:00am - 4:30pm
- Email:** paratransit@matbus.com  
Mon-Fri, 8:00am - 4:30pm
- Website:** www.matbus.com
- Service Hours:** Mon-Fri, 6:15am - 11:15pm  
Sat, 7:15am - 11:15pm  
Sun, 7:00am - 5:00pm  
*Sunday service in  
Fargo and West Fargo only*

**Purpose:** Non-emergency lift equipped transportation service for people who are functionally unable to use the MATBUS fixed route in Fargo, West Fargo, Moorhead and Dilworth.

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination.

**Required Notice:** Reservations must be made at least one day before the scheduled ride. Reservations are accepted up to seven days prior to the scheduled ride.

**Eligibility Requirements:** A person who is functionally able to use the fixed route bus, which includes getting to the bus stop (including with a mobility device), using the ramp equipped bus, and navigating the fixed route system, might not be eligible for Paratransit.

Applications are available online and at:

Metro Area Transit (MATBUS)  
650 23rd St N  
Fargo ND 58102

Eligibility can be permanent, temporary, or conditional and is determined within three weeks of receiving a complete application and verification from an approved professional.

### Cost of Ride

One-way	\$3.00
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None
Cost for guest	\$3.00

**Vehicle Type:** Lift equipped vans. Lift weight limit is 800 pounds.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Door through first door service and assistance with two packages.

### Ready Wheels

**Contact:** 701-364-1700  
24 Hours a Day, 7 Days a Week

**Website:** [www.fmambulance.com](http://www.fmambulance.com)

**Service Hours:** Mon-Sat, 6:00am - 6:00pm

**Purpose:** Non-emergency wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

**Eligibility Requirements:** None.

#### Cost of Ride

One-way	\$25.00
ND Medicaid	No
MN Medicaid	Yes
Cost for PCA	None

**Vehicle Type:** Vans with lifts. Lift weight limit is 800 pounds.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building.

## Transit Alternatives

**Contact:** 218-998-3002 or 1-866-998-3002  
Mon-Fri, 7:00am - 6:00pm

**Website:** [www.paiff.org](http://www.paiff.org)

**Service Hours:** Mon-Fri, 6:00am - 6:00pm

**Purpose:** Commuter service to Fargo-Moorhead MATBUS Ground Transportation Center and grocery shopping trips from senior housing developments in Moorhead and Dilworth. More services may be added in the future.

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider's destination. Grocery shopping trips are scheduled on a weekly basis from senior housing developments in Moorhead and Dilworth.

**Required Notice:** No notice for Clay County. Two days notice for Otter Tail County.

**Eligibility Requirements:** None

### Cost of Ride

See table on next page.

ND Medicaid	No
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MN Medicaid	No
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Cost for PCA	None
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**Vehicle Type:** Buses with lifts. Weight limit for lift is 600 pounds.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Door to first door service.

*Routes on next page*

### Routes:

#### **Highway 10 Commuter Route:**

Departs Detroit Lakes Kmart at 6:05am (\$5.00 each way)

Departs Audubon at 6:15am (\$4.90 each way)

Departs Lake Park at 6:20am (\$4.75 each way)

Departs Hawley at 6:30am (\$4.25 each way)

Departs Glyndon at 6:40am (\$3.00 each way)

Departs Dilworth at 6:45am (\$2.00 each way)

Arrives at MATBUS GTC at 7:00am

Departs GTC at 7:05am to the Veterans Administration (VA)

Return Rides Depart GTC at 5:00pm

#### **I94 Commuter Route:**

Departs Fergus Falls Shopko at 5:37am (\$5.00 each way)

Departs Fergus Falls Walmart at 5:48am (\$5.00 each way)

Departs Rothsay Truck Stop at 6:08am (\$3.50 each way)

Departs Barnesville Cenex at 6:27am (\$3.00 each way)

Departs Sabin Trinity Lutheran at 6:45am (\$2.50 each way)

Arrive at MATBUS GTC at 7:05am

Departs GTC at 7:07am to Veterans Administration

Return Rides Depart GTC at 5:07pm

#### **Moorhead Sunday Route:**

Please call for more information.

## Doyles Yellow Checker Cab, Inc.

**Contact:** 701-235-5535  
24 Hours a Day, 7 Days a Week

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Taxi service in the Fargo-Moorhead metro area.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** One Hour in advance.

**Eligibility Requirements:** None.

### Cost of Ride

\$4.50 + \$1.60 per mile

ND Medicaid	Yes
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MN Medicaid	No
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Cost for PCA	\$1.00 per person
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**Vehicle Type:** Mini Vans.

**Lifts/Ramps:** No.

**Driver Assistance Provided:** None.

## Lucky 7 Taxi Service Inc.

**Contact:** 701-235-1717  
24 Hours a Day, 7 Days a Week

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Taxi service in the Fargo-Moorhead metro area.

**Type of Service:** Individual service directly from origin to destination. Airport service provided daily.

**Required Notice:** Service within one hour of call. Advanced scheduling is accepted.

**Eligibility Requirements:** None. Senior citizens and college students with a college ID qualify for a 10% discount.

### Cost of Ride

\$4.50 + \$1.60 per mile\*\*\*\*\*

ND Medicaid No

MN Medicaid No

Cost for PCA \$0.50 per person

\*\*\*\*\* Add \$0.50 for each additional person who shares the ride. Children under age 12 ride free with paying adult.

**Vehicle Type:** Lincoln Town Cars and mini vans (no ramps).

**Lifts/Ramps:** No.

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages.

**Other:** Lucky 7 Limousine Service has three lift equipped vehicles with seating capacity for 14 to 24 passengers. Call 701-232-8763 for more information.

## Metro Senior Ride

**Contact:** 701-356-7433  
Mon-Fri, 7:00am - 5:30pm

**Website:** [www.valleyseniorservices.org](http://www.valleyseniorservices.org)

**Service Hours:** Mon-Fri, 7:30am - 4:30pm  
*West Fargo and Moorhead/Dilworth*  
Mon-Fri, 7:15am - 5:30pm  
*Fargo*

**Purpose:** Door to door transportation for people age 60 and over.

**Type of Service:** Shared ride service which means the driver may pick up and drop off other passengers on the way to the rider’s destination. Grocery shopping trips are scheduled on a weekly basis in Fargo.

**Required Notice:** Make a reservation at least two to three days in advance. Rides are provided on a “first come, first serve” basis.

**Eligibility Requirements:** Must be age 60 or older for discounted fare of \$3.00. Individual must be able to walk and enter vehicle under their own power.

### Cost of Ride

People Age 60 and Over	\$3.00
General Public	\$23.00
ND Medicaid	No
MN Medicaid	No
Cost for PCA	None

**Vehicle Type:** Mini Vans

**Lifts/Ramps:** No.

**Driver Assistance Provided:** Door to door service.

## Uber

**Contact:** 24 Hours a Day, 7 Days a Week

**Email:** support@uber.com  
24 Hours a Day, 7 Days a Week

**Website:** www.uber.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Uber is a smart-phone app that allows you to request a ride at the touch of a button.

**Type of Service:** On-demand transportation.

**Required Notice:** 5-10 minutes before ride is needed.

**Eligibility Requirements:** Users need to set up an account with a credit card on file.

### Cost of Ride

\$2.00 + \$0.25/minute + \$1.50/mile

ND Medicaid	No
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MN Medicaid	No
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Cost for PCA	None
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**Vehicle Type:** 4-door sedans, 2005 and newer.

**Lifts/Ramps:** No.

**Driver Assistance Provided:** Varies.

## Jefferson Lines

**Contact:** Local: 701-293-1222  
Toll Free: 800-451-5333  
24 Hours a Day, 7 Days a Week

**Email:** info@jeffersonlines.com  
24 Hours a Day, 7 Days a Week

**Website:** www.JeffersonLines.com

**Service Hours:** 24 Hours a Day, 7 Days a Week

**Purpose:** Intercity bus transportation serving 13 Midwest states with connections to points and places across the continental United States, Canada, and Mexico.

**Type of Service:** Coach and Charter bus transportation service.

**Required Notice:** Make reservations online at www.JeffersonLines.com or by calling 800-451-5333.

**Eligibility Requirements:** None. People age 62 and over are eligible for a 5% discount.

### Cost of Ride

Varies

ND Medicaid No

MN Medicaid No

Cost for PCA

Companions may receive a 25% discount on tickets if purchased three days in advance

**Vehicle Type:** Buses.

**Lifts/Ramps:** Yes.

**Driver Assistance Provided:** Boarding/de-boarding buses, luggage, transfers, and storage and retrieval of mobility devices.

### North Dakota

#### **Benson County Transportation:**

**Phone:** 701-438-2192

#### **Community of Care Cass County:**

**Casselton Office:** Phone: 701-347-0032

**Toll Free:** 866-347-0032

**Arthur Office:** Phone 701-967-8502

**Toll Free:** 877-815-8502

**Website:** [www.communityofcarend.com](http://www.communityofcarend.com)

**Email:** [rebecca@communityofcarend.com](mailto:rebecca@communityofcarend.com)

#### **James River Community Center (Jamestown):**

(Stutsman, Wells and Sheridan Counties)

**Phone:** 701-252-2882

**Website:** [www.jamesriverseniors.org](http://www.jamesriverseniors.org)

**Email:** [jrsc@csicable.net](mailto:jrsc@csicable.net)

*No Moorhead service; mainly for medical appointments and shopping trips to Fargo.*

#### **Nelson County Transit:**

**Phone:** 701-322-5557

**Toll Free:** 800-747-4782

**Email:** [caroljoynct@gmail.com](mailto:caroljoynct@gmail.com)

#### **Pembina County Meals and Transportation:**

**Phone:** 701-454-6586

**Email:** [pcmt@polarcomm.com](mailto:pcmt@polarcomm.com)

*Rides for medical appointments upon request.*

### **South Central Adult Services:**

(Barnes, LaMoure, Foster, Logan, McIntosh and Griggs Counties):

**Phone:** 701-845-4300  
**Toll Free:** 800-472-0031  
**Website:** [www.southcentralseniors.org](http://www.southcentralseniors.org)  
**Email:** [pat@southcentralseniors.org](mailto:pat@southcentralseniors.org)

### **Valley Senior Services:**

**Main office:** Phone: 701-293-1440  
Toll Free: 877-827-1916  
**Cass County:** 701-356-7433 or 877-827-1916  
**Grand Forks:** 701-636-5953 or 800-845-1715  
**Ransom County:** 701-683-3131 or 877-857-3743  
**Richland County:** 701-642-3033  
**Sargent County:** 701-683-3131 or 877-857-3743  
**Steele County:** 701-636-5953 or 800-845-1715  
**Trail County:** 701-636-5953 or 800-845-1715  
**Website:** [www.valleyseniorservices.org](http://www.valleyseniorservices.org)  
**Email:** [info@valleyseniors.org](mailto:info@valleyseniors.org)

### **Walsh County Transportation:**

**Phone:** 701-284-7980

## **Minnesota**

### **NorthLink Mobility:**

**Phone:** 320-333-1594  
**Website:** [www.northlinkmobility.com](http://www.northlinkmobility.com)  
**Email:** [george@northlinkmobility.com](mailto:george@northlinkmobility.com)

*Non-ambulance stretcher transport.*

### Minnesota (cont'd)

#### **Paul Bunyan Transit:**

(Beltrami, Lake of the Woods and Roseau Counties)

**Bemidji** 218-751-8765

**Roseau & Warroad** 218-463-3238

**Baudette** 844-452-0307

**Website** [www.paulbunyantransit.com](http://www.paulbunyantransit.com)

**Email** [info@paulbunyantransit.com](mailto:info@paulbunyantransit.com)

#### **Rainbow Rider Transit:**

(Douglas, Grant, Pope, Stevens, Todd,  
and Traverse Counties)

**Phone:** 320-283-5061

**Toll Free:** 800-450-7770

**Website:** [www.rainbowriderbus.com](http://www.rainbowriderbus.com)

*Rides upon request only.*

#### **Transit Alternatives:**

(Clay, OtterTail and Wilken Counties as well as  
Fargo-Moorhead)

**Phone:** 218-998-3002

**Toll Free:** 866-998-3002

#### **Tri-Valley Opportunity Council, T.H.E Bus:**

(Mahnomen, Red Lake, Norman, Polk, Marshall,  
Pennington, Kittson and Clearwater Counties)

**Phone:** 218-935-2560

**Toll Free:** 800-201-3432

**Website:** [www.tvoc.org](http://www.tvoc.org)

**Email:** [transit@tvoc.org](mailto:transit@tvoc.org)

Funding for this document is provided by the City of Moorhead, City of Fargo, Minnesota and North Dakota Departments of Transportation, Federal Transit Administration, and Federal Highway Administration. The contents of this document reflect the views of the authors, who are responsible for the facts and accuracy of the data presented. The contents do not necessarily reflect the policies of the state and federal Departments of Transportation.



Contact the MATBUS Mobility Manager at **701.476.5967** or **transit@matbus.com** to request additional directories or this directory in an alternative format.

**Statement of Non-Discrimination:** The Cities of Fargo, North Dakota, and Moorhead, Minnesota, operate MATBUS programs and services without regard to race, color and national origin in compliance with Title VI of the Civil Rights Act. MATBUS also pledges to provide access to all its programs, services, and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. If you feel you have been discriminated against by MATBUS and wish to file a written complaint under Title VI, you should file the complaint within 180 days following the alleged discriminatory action. Contact MATBUS by calling 701-241-8140, by mail at 650 23rd Street North, Fargo, ND, or obtain a complaint form online at [www.matbus.com](http://www.matbus.com).

Quick Reference Guide								
Transportation Provider	Phone Number	Office Hours	Service Hours	Vehicle Lift/Ramp	ND Medicaid	MN Medicaid	Cost within Metro Area	Eligibility Req.
Anytime Transportation	701-232-3322	Mon-Fri 7:00am - 5:00pm	Mon-Thu, 5:00am - 9:00pm Fri, 5:00am - 6:00pm Sat, 5:00am - 5:00pm	Yes	Yes	Yes	One Way: \$20 Round Trip: \$40 Hospital Discharge: \$30	No
CareAVan	701-235-6699 or 800-500-6699	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	Yes	No	No	Wheelchair One Way: \$20 Wheelchair Round Trip: \$40 Stretcher One Way: \$60 Stretcher Round Trip: \$120	No
Doyles Yellow Checker Cab, Inc.	701-235-5535	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	No	Yes	No	\$4.50 + \$1.60/mile	No
FM Mobility Care	701-235-5450	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	Yes	Yes	Yes	One Way: \$20 Round Trip: \$40	No
Handi-Wheels Transportation	701-232-3231	Mon-Fri 9:00am - 5:00pm	Mon-Fri, 6:00am - 6:00pm Sat, 3:00pm - 6:00pm	Yes	Yes	No	Medical One Way: \$11.00 Medical Round Trip: \$22.00	Yes
Jefferson Lines	Local: 701-293-1222 Toll Free: 800-451-5333	24 Hours a Day, 7 Days a Week	24 Hours a Day, 7 Days a Week	Yes	No	No	Varies	No





## **FM Ride Source**

FMridesource.com  
701-476-5967